

PRODUCT INFORMATION

Cornerstone
information systems®

Risk MessengerTM

Automated Messaging For Safer Travel

Introduction

Cornerstone Risk Messenger™ is an automated communication tool that alerts and educates travelers regarding risk levels with personalized notifications during their trips and according to their destinations. Travelers receive communications from you regarding health policy, destination risk updates, and at other specified risk related triggers.

Travelers need the most current information on health risk as they travel in a post-COVID world. Companies need more control and data to navigate rapid changes. This creates an added burden on companies and agencies at a time when resources are stretched thinner than ever.

Risk Messenger Works For Both Corporate And Leisure Travel

Customize communications based on traveler profiles and destinations.

Information is updated throughout the trip and contains just what travelers need to know, right when they need to know it. Agencies, TMCs and corporate clients can tailor the communications and choose how often and exactly when the messages are sent. And Risk Messenger integrates smoothly into agency operations, making the entire process efficient, cost-effective and easy to scale.

Risk Messenger delivers the most current travel risk information in personalized communication tailored to each traveler throughout their trip. This workflow can be integrated with any iQCX workflow.

Risk Messenger Provides

- Travel risk levels for departure and arrival locations
- Relevant and timely details of their internal travel and expense policies
- Quarantine or testing requirements
- Business openings and restaurant restrictions

Risk Messenger Components

MESSAGING

Risk Messenger pushes automated and customized e-mails to the traveler based on risk levels and safety guidelines. Choose the configuration, frequency, and timing of your communications.

PERSONALIZATION

Each traveler receives personalized messages throughout their trip with just the information they need, just when they need it. Risk level and local conditions, any policy exceptions to correct, return to work policy are sent in bite-sized chunks to reduce stress, uncertainty and confusion.

DESTINATION RISK INFORMATION

Risk Messenger integrates with global risk intelligence companies to monitor destination risks. Thanks to these wide capabilities, agencies and companies whose travelers use **Risk Messenger** will be kept up to date on the risk level of any destination. Notifications can also be sent based on local restrictions and entry requirements for each destination.

BENEFITS

- Peace of mind
- Control
- Efficient and cost effective
- Flexible, easy to implement and manage

For Business Travel

Cornerstone Risk Messenger is the newest offering for implementation alongside our **Policy Compliance Manager™** solution. **Policy Compliance Manager (PCM)** is a pre-trip approval application that automates the costly, labor-intensive and error-prone manual process of securing approval for travel before all reservations are ticketed and confirmed regardless of whether they are made with an agent or online. Additionally, **PCM** is also a communication tool that notifies the travelers of a company's policy during the reservation process leading to increased compliance.

Risk Messenger and **PCM** are designed to work together within the same workflow to provide maximum monitoring and management of your travelers' trips.

About Cornerstone

Cornerstone is a technology and professional services company helping more than 450 travel management companies, corporate travel departments, and online travel agencies work more efficiently and more profitably. Founded in 1992, Cornerstone has specialized in creating innovative applications that automate many of the most complex and time-intensive aspects of the reservation management process. Cornerstone is a privately held company based in Bloomington, Indiana with personnel in nine locations worldwide. More information is available at www.ciswired.com.



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