

Cornerstone information systems*

iQCX® Platform

Automations and Workflow for your Travel Program



Modernizing Your Travel Program Starts Here

93% of TMCs reduced staff by 25+% to ride out the pandemic.

As business travel normalized, it's been difficult to ramp up operations and support staff fast enough.

Too many operations require manual attendance from an agent, and the industry simply **cannot handle** the ever increasing demand with current resources

And business travel clients demand more personalized and responsive service than ever...



The iQCX[®] Platform and ResRules Business Rules are the basis of most of Cornerstone's Products

"What's the best part of iQCX? It can do anything!"



How Do We Solve This?

The iQCX [®] web-based reservation management platform is designed to **help** travel management companies, corporate travel departments, and online travel agencies to **better manage** reservations, issue tickets, and deliver itineraries.

Global Distribution System Connectivity

Interacts with every major GDS and can be customized to integrate with other technology providers.

Quality Control

Validate reservation accuracy, prepare reservations for ticketing, perform file finishing, and so much more

Ticketing & Itinerary Delivery

Issue tickets, then create & deliver branded email itineraries automatically





With iQCX® You Get:

 $iQCX^{^{@}}QC \ ^{\text{\tiny TM}}$

iQCX[®] Resrules ™

iQCX Mail ™

iQCX Ticketing™

Fare Checker™

Seat Checker ™

Yes, You Can Automate That!

- Travel Policy Management
- Schedule Changes
- Quality Control
- Ticketing
- Low Fare Searches
- Itinerary Delivery
- Virtual Card Integration
- Commission Contracts
- Reservation Management
- Unused Ticket Management

Manage Your Travel Program From One Central Location

iQCX[®] Portal & Hub

The iQCX[®] Web Portal is a way for users to view statistics and information about currently or previously processed on hosted systems such as Quality Control, Ticketing, and Document Delivery.

- See results of each processed PNR
- Configure and maintain your own User Defined Tables
- Manage your Document and Itinerary Deliveries
 - Manage your Reporting
 - PNR summary by agent
 - Ticketing status reports
 - And many more

Configure your PNR data & Itinerary Elements





Quality Control

Use iQCX® Business Rules to power the customizable automation of an endless array of manual activities.

- Improve Operating Efficiencies
- Improve Financial Outcomes
- Improve Traveler Satisfaction
- Reduce Support Staff Costs
- Provide Sales With a Competitive Differentiator
- High level of Customization available



Trip Improvement – The "Checkers"

The trip improvement component has two distinct and essential functions:

- Fare Checker
 Searches the GDS for lower fare options
- Seat Checker
 Works to acquire seats
 preferred by traveler

Ticketing

Automate **all** aspects of the ticketing process from basic ticketing to complex split tickets and exchanges.

- Efficiently ticket all online reservations
- Improve customer satisfaction by offering 24/7 automated reservations processing
- Itineraries auto delivered to your travelers.
- Let your agents focus on those high touch customer scenarios



iQCX[®] *is the Foundation of Cornerstone's*

GDS & NDC
Integrations



A Perfect Fit For Your Travel Program

Modernize your entire Travel Program and revolutionize how you do business.

Schedule Your iQCX® Demo Today!



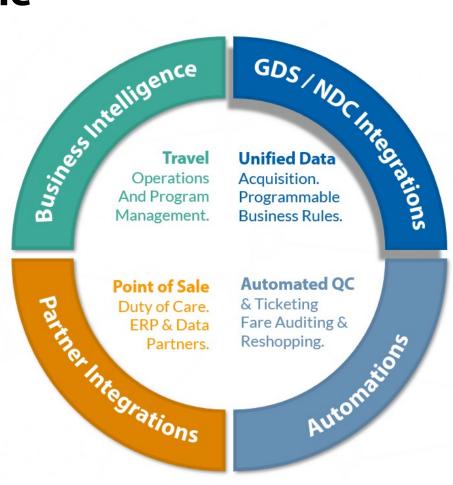


The Cornerstone **Ecosystem**

Cornerstone Information Systems (CIS) is a technology and service provider of mid- and back-office automation for the travel industry.

We work with travel management companies, online travel agencies, corporate travel departments, and suppliers, to automate travel operations.

Cornerstone provides the technology to accurately complete travel reservations for travelers, their buyers, and travel service providers.



The iQCX[®] Platform

Is the foundation of our GDS / NDC Integrations Module

Contact Us today for a free consultations. Let's discuss how Cornerstone can fit into your workflow and save you clients money and time.

CONTACT US

Cornerstone is the technology partner behind the scenes of tens of millions of automated bookings.